

FAQs

Coach Cymru Powered by the Coaches Voice

The re-launched Coach Cymru, the FAW's online-learning platform powered by The Coaches' Voice, is now live!

This partnership is designed to enhance the FAW's world-class coach education offering. The platform will provide coaches, from grassroots to elite, with exclusive content produced with FAW practitioners and elite coaches in the FAW pathway, as well as wide-ranging access to The Coaches' Voice educational content.

Coaches can enjoy top-level coach-education content filmed with clubs including Arsenal, Chelsea, Newcastle and Valencia, and tactical masterclass content with the likes of José Mourinho, Xabi Alonso and Pep Lijnders. One-to-one and grassroots sessions, topic-led webinars and practices are also available, supporting the FAW's ongoing commitment to providing its coaches with the best possible learning experience.

The levels of annual subscription are:

Basic

- Access to a limited amount of Coach Cymru + content, and the Coach Cymru session plan library, resources and articles.

Core

Minimum Level required for Revalidation for Grassroots Coaching Qualifications

- Grassroots CPD on new and exclusive Coach Cymru content
- Access the whole Coach Cymru online archive, including on-demand modules, webinars, session plan library, resources and articles
- Access a select range of Coaches' Voice Academy content

Full Access

Minimum Level required for Revalidation for Elite Coaching Qualifications

- Advanced CPD on new and exclusive Coach Cymru content
- Access the full series of Coach Cymru webinars and the whole Coach Cymru online archive
- Access to the entire Coaches' Voice Academy online learning library, including coaching sessions, webinars and masterclasses

Why are there different subscription categories?

We have created three different subscription levels to suit all coaches across the FAW Coach Education Pathway.

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How long does a Coach Cymru subscription last?

Basic; as long as you hold a valid FAW Coaching qualification

Core; annual subscription (x12 Months)

Full; 3 years (x 36 months)

Does my subscription automatically renew after 12 months?

If you have made a payment via Stripe to The Coaches' Voice and manage our subscription annually, your subscription will automatically renew. Reminders will be sent when your subscription is due to expire.

If you have made your payment to the FAW as part of your National Conference subscription then this will not automatically renew, and you will be sent a payment link to renew by the coaches voice.

What is the cost of Coach Cymru+ Powered by the Coaches Voice?

Basic; Free

Core; £20 FAW Coaches / £60 Non-FAW Coaches

Full; £60 FAW Coaches / £100 Non-FAW Coaches

How do I access the discounted subscription for Welsh Coaches?

FAW Educated coaches will be provided with a Voucher code to redeem the discount. These will be emailed to all FAW Coaches and available in course completion emails.

Is there funding available to pay for my subscription?

Unfortunately, no grant aid is currently available for revalidation costs. The Sport Wales Be Active fund covers the formal coach education pathway.

I paid £15 to access Coach Cymru+ before July 2024. How does this now affect my access?

Coaches who have already purchased Coach Cymru + will be contacted and provided details on how to access the 'Core' level subscription. The original expiry date of the subscription and fee will be honoured. When the subscription is due to be renewed after 12 months the new price of £20 will be charged.

How do I access the relaunched Coach Cymru +?

This is accessed in the same way by accessing your FAW Courses account and using the "Jump to Coach Cymru" Button and clicking "Learning/ Coach Cymru +".

As a FAW Football Leaders award holder can I pay and view 'Elite' level content or is this restricted based on my qualification?

All coaches are welcome to subscribe to any level of the platform to access and view the content available.

I have paid for a Core Level Subscription and would like to upgrade to the Elite Level, how do I do this?

You can upgrade your subscription at any time. If you have a core level subscription you can purchase the Elite Level subscription at the discounted rate of £60 using the FAW Educated coach

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voucher code. This will give you the Elite subscription for x12 months. To do this please contact fawsupport@coachesvoice.com

How long is the voucher code valid?

The voucher code provided to FAW Coaches does not expire.

How do I know how many credits are allocated to the content available?

Credits are clearly labelled across the system within the specific content image.

I have previously gained credits through Coach Cymru will these be honoured?

All credits gained via Coach Cymru will remain and continue to be calculated via your FAW Courses account. Any content viewed and credits gained via the new system will also be updated in your FAW Courses account along with revalidated certificates.

I have recently attended the National Coaches Conference and would like access to the Coaches Voice, can I do this?

Yes, coaches can purchase an annual subscription, all FAW Educated coaches will be sent a voucher code to access the discounted rate.

If I don't have an FAWcourses.com account, can I sign up for Coach Cymru / Coaches Voice independently?

Yes, anyone is welcome to sign up to the Coaches Voice here; <https://www.coachesvoice.com/>

Can I cancel my subscription?

The subscription can be cancelled at any time, please contact fawsupport@coachesvoice.com

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Revalidation

How long are coaching qualifications valid?

All FAW Coaching qualifications have a 3-year validity period. To keep these valid, coaches are required to revalidate or access the next course on the Coaching Pathway.



For more information about courses detailed in the above pathway please visit:

<https://www.fawcourses.com/courses>

How does revalidation work?

The table below details what qualifications are considered Grassroots & Elite. Please note there are different revalidation requirements for each category.

Grassroots	Elite
FAW Football Leaders Award	FAW / UEFA B Licence
FAW Goalkeepers Award	FAW / UEFA Goalkeepers B Licence
FAW C Certificate	FAW / UEFA A Licence
FAW/UEFA C Licence	FAW / UEFA Goalkeepers A Licence
FAW Goalkeepers C Certificate	FAW / UEFA PRO Licence
FAW Goalkeepers B Licence	

Where can I find my FAW qualification expiry date?

Coaches can access their qualification expiry dates via the FAW Courses System. These are stored under the Certificates tab.

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Revalidation of Grassroots Qualifications

How can I revalidate my grassroots coaching qualification?

To revalidate, coaches will need to gain a minimum number of credits through our Grassroots CPD programme hosted via Coach Cymru + Powered by Coaches Voice.

Our CPD programme includes:

- OnDemand Modules
- Coaching Sessions
- Coach Cymru live (Webinars)
- National Grassroots Coaches Conference

These can be accessed via the learning icon on Coach Cymru where you can view the OnDemand content or book a space on an upcoming event.

Our CPD offers are weighted and there are some revalidation requirements relative to the qualification. Credits can be gained as quickly as a coach chooses; however, we would encourage coaches to access CPD content on a regular basis.

Revalidation requirements		
Qualification	Minimum credits required during the 3-season validity of a qualification	Requirements
FAW Football Leaders Award & FAW Goalkeepers Award	6 credits	
FAW C Certificate & FAW GK C Certificate	12 credits	Must access at least one FAW National Grassroots Coaches Conference during the 3-season validity of a qualification
FAW/UEFA C Licence & FAW GK B Licence	15 credits	Must access at least one FAW National Grassroots Coaches Conference during the 3-season validity of a qualification
CPD Weighting		
Offer	Credits gained	
FAW OnDemand Module	1	
FAW Coaching Session	1	
FAW Coach Cymru Live (Webinar)	1	
FAW National Grassroots Coaches Conference	6	

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Do I have to attend certain CPD?

We have designed a programme of CPD opportunities that give coaches the freedom to tailor the type of learning they access to suit their needs and preferences. For example, a coach looking to revalidate the FAW Football Leaders Award may choose to access several OnDemand Modules or a mix of Coach Cymru Live Webinars and Coaching Sessions to gain the required CPD credits.

For FAW C Certificate, FAW/UEFA C Licence & FAW GK B Licence qualifications, coaches are required to attend the Online FAW National Grassroots Coaches Conference (x6 Credits) at least once during the 3-season validity of a qualification. The remaining credits can be gained through our offer CPD offers.

When is the CPD programme delivered?

This will be dependent on the type/offer of CPD. For example, the OnDemand Modules, Coaching Sessions and National Grassroots Coaches Conference are all available online, so they can be accessed from anywhere at any time. The Coach Cymru Live Webinars will be delivered live on set dates/times; however, these will be recorded for coaches to access OnDemand at a later date.

How do I register/access CPD?

To access OnDemand Modules, Coaching Sessions, the National Grassroots Coaches Conference or to book a place on a Coach Cymru Live Webinar, please log in to Coach Cymru through your FAW courses profile and click the Learning icon.

What happens if I do not gain the required credits?

Your qualification will become inactive.

Does that mean I lose the qualification?

No. Your qualification will remain inactive until you have gained the required credits.

Can I still coach with an inactive qualification?

You may not be able to hold or take up certain coaching positions where a valid coaching qualification is a requirement (e.g., a junior coach as part of FAW Club Accreditation is required to have a minimum of an FAW Football Leaders Award).

If my qualification is inactive/no longer valid, how do I revalidate it?

You need to gain the required CPD credits. You may gain the credits as quickly as you are able, and your qualification will become valid (active) as soon as you gain the credits. Your qualification will then be valid for a period of 3 years.

What if I only gained some of the CPD credits required?

The credits will remain for a period of 3-seasons. After this point, the credits will be deleted.

Your qualification will only be revalidated once you have gained the minimum number of credits through our Grassroots CPD programme.

How often do I need to revalidate my qualifications?

Qualifications are valid for a 3-year period. You will need to gain the required CPD credits during the validity period to revalidate your qualification.

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If I gain more credits than required, will my qualification be extended beyond 3-seasons?

No. The credits detailed are minimum requirements and we would encourage coaches to regularly access CPD content.

Can additional CPD credits be carried over?

No. Only the credits you gained during the 3-year validity period will be recorded, after this time your qualification will be revalidated, and you will then be required to gain the relevant credits for the new 3-season validity period.

Can I apply to access the next level course in the Coaching Pathway if my qualification is inactive (not valid)?

No. You need to gain the relevant CPD credits within 3-seasons of expiry for your current level of qualification. You may gain the credits as quickly as you are able, and your qualification will become valid as soon as you gain the credits. Once valid, you would then be able to apply to access the next-level course.

Can I gain revalidation credits by accessing other Football Association, National Governing Body, or Higher/Further Education content?

No. Only FAW content currently counts towards revalidation credits. This is to ensure content is appropriate and aligns to our Welsh Way syllabus.

How will CPD credits be tracked?

Our FAW Courses website and Coach Cymru platform will track credits gained. After completing or attending CPD, our system will automatically add credits to your FAW courses profile.

Revalidation of Elite Qualifications

How many Hours/ Credits are required to revalidate a UEFA B, A or Pro Licence qualification?

UEFA Stipulate Coaches must complete 15 Hours of CPD once within the x3 Year validity period. These will now be equated to credits in Wales. Therefore, Coaches will be required to gain x15 credits in the three year validity period.

How can I revalidate my Elite coaching qualification?

To revalidate, coaches will need to attend the National Coaches Conference once during the 3-year validity period the FAW National Conference will equate to x10 Credits. The remaining x5 Credits can be completed online via the Coaches Voice platform.

Can I revalidate my qualification by accessing online content?

Yes, Coaches are required to complete one FAW National Coaches Conference in the three year validity period and complete x5 Credits (Hours) via the online content.

When is the National Coaches Conference delivered?

The event runs annually and usually takes place during a weekend in May. The 2025 event is scheduled for the 24th and 25th May.

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How do I register for the National Coaches Conference?

To book a place for the National Coaches Conference or to register your interest please use the following link; <https://www.fawcourses.com/category/national-conference>

How do I access my Coaches Voice subscription?

Once coaches have purchased the FAW National Conference you will be automatically registered for a three-year Coaches Voice subscription. This will expire on the same date as your revalidated UEFA Licence.

How much is the FAW National Coaches Conference including the Coaches Voice Subscription?

UEFA B Licence & UEFA B GK Revalidation; £350.00

UEFA A, AGK & Pro Licence Revalidation; £450.00

Why does it cost more for UEFA A & Pro Licence Revalidation?

UEFA A and Pro Licence holders will have access to additional private content and webinars during the subscription period which will be personalised to this level of qualification.

What happens if I do not attend the National Coaches Conference?

Your qualification will become inactive.

Does that mean I lose the qualification?

No. Your qualification will remain inactive until you have revalidated it. Once you revalidate your qualification will become active for a further three years from attendance.

Can I still coach with an inactive qualification?

You may not be able to hold or take up certain coaching positions where a valid coaching qualification is a requirement.

If my qualification is inactive/no longer valid, how do I revalidate it?

You can attend the next available National Coaches Conference, once you have completed the required hours you can reactivate your qualification for a further three years. For example, if your qualification expired in 2022 and you attend the 2025 Conference your UEFA Licence would be reactivated from 2025 – 31 December 2028.

How often do I need to revalidate my qualifications?

UEFA stipulates coaches need to complete a minimum of x15 hours CPD within the three-year validity period. Therefore, in Wales Coaches are required to complete one National Conference within the Licence validity period.

Can I apply to access the next level course in the Coaching Pathway if my qualification is inactive (not valid)?

No. You need to have an active qualification to be able to apply to access the next-level course.

I have recently attended the National Coaches Conference and would like access to the Coaches Voice, can I do this?

Yes, coaches can purchase an annual subscription using the FAW Coaches discount. You will be contacted with a discounted code shortly. If you do not receive this and wish to sign up please contact coacheducation@faw.cymru



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Other FAW Qualifications

How do I revalidate my FAW First Aid and/or FAW Safeguarding qualification?

Qualifications are valid for a 3-year period. There is no current revalidation process in place for these qualifications. Once these qualifications will have expired, and you will need to retake the qualification.

I have further questions not answered in this document. Who do I contact?

Our Coach Education team will be happy to answer any questions you may have. Please email coacheducation@faw.cymru